

Prowers County Public Health – SECO CMA Case Management Agency Community Advisory Committee (CAC) Meeting Minutes

The purpose the Community Advisory Committee Meeting is to provide an opportunity for local and regional input regarding CMA operations, which helps us build a stronger case management system in our region.

Committee Members

Name	Lived Experience	Agency and Affiliation	Attendance (in person/virtual/absent)
Stacy Kincaid		SECO CMA	In Person
Amy Rosengrants-Smith		PCDHS	In Person
Lisa Thomas		CMP Coordinator	In Person
Ryann Wollert		PMC Home Health	In Person
Mickey Aguilera		PMC Home Health	In Person
Jake Harris		APS	In Person
Delaine Dunning		SECO CMA	In Person

Agenda

1. Welcome and Overview of Agenda

11am

Meeting called to order at 11am.

2. Open Forum - Questions or Concerns

-This meeting is to be done quarterly.

-SECO CMA is having their annual advisory board meeting in August. Save The Dates will be sent out soon.

3. Input About CMA Operations

None new at this time.

4. Review of Policies and Procedures

- Delaine- went over policies and procedures for New Member Ryann Wollert.

5. Review of Complaints

-SECO CMA has one complaint. Case Manager/Supervisor Stacy Kincaid received a complaint from one of her clients. Committee discussed the steps to help resolve the situation. Stacy was present at the meeting and will take corrective actions as needed to resolve this situation.

6. Wrap Up/Next Steps

Meeting end: 11:30am

- Next meeting October 7th at 11am