



**DRINKING WATER WARNING**  
Town of Hartman  
**BOIL YOUR WATER BEFORE USING**  
**HIERVAN EL AGUA ANTES USARLA**



Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

**JANUARY 2025 (RESOLVED):** In January 2025, we advised you “Do not drink the water without boiling it first” because of a lack of disinfection treatment. We failed to repeat this notification every two weeks to let you know that you needed to continue boiling your water or using bottled water until the issue was resolved on March 19, 2025. While no contamination was detected, the lack of disinfection, especially with the unresolved storage tank deficiency, may have allowed disease-causing organisms to enter the water system. The boil water advisory was not required from March 19, 2025 to September 16, 2025.

**SEPTEMBER 2025 & ONGOING:** On September 17, 2025, we were required to advise you “Do not drink the water without boiling it first” because of a lack of operational control, lack of a certified operator, lack of maintenance of the treatment, and recent failures to monitor for bacteria. We failed to repeat this notification every two weeks to let you know that you needed to continue boiling your water or using bottled water until the issue is resolved. **THIS IS NOT RESOLVED, TO DATE.** While no contamination was detected, the lack of disinfection and lack of operational control, especially with the unresolved storage tank deficiency, may have allowed disease-causing organisms to enter the water system. These disease-causing organisms (viruses, parasites, bacteria) can cause symptoms such as diarrhea, nausea, cramps, and associated headaches. These symptoms are not only caused only by organisms in drinking water, but also by other factors. If you experienced any of these symptoms and they persist, you may want to consult your doctor.

- **DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.** Bring all water to a boil, let it boil for three (3) minutes, and let it cool before using, **or USE BOTTLED WATER.** DO NOT BOIL for an extensive period of time. MORE IS NOT BETTER. Boiled or bottled water should be used for drinking, making ice, brushing teeth, washing dishes, and food preparation until further notice. Boiling kills bacteria and other organisms in the water.
- Certain microbes can cause symptoms such as diarrhea, cramps, nausea, and associated headaches. They may pose a special health risk for infants, young children, some of the elderly and people with severely compromised immune systems. The symptoms above are not caused only by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice from your health care provider. People at increased risk should seek advice about drinking water from their health care providers.
- **NO BEBA EL AGUA SIN HERVIRLA PRIMERO.** Lleve toda el agua a ebullición, déjela hervir durante tres (3) minutos y déjela enfriar antes de usarla **o UTILICE AGUA EMBOTELLADA.** Se debe utilizar agua hervida o embotellada para beber, hacer hielo, lavarse los dientes, lavar los trastes y preparar alimentos hasta nuevo aviso. Hervir el agua mata las bacterias y otros organismos que están presentes.
- La pérdida de presión en el sistema puede introducir organismos causantes de enfermedades en el sistema de agua. Estos organismos incluyen bacterias, virus y parásitos, que pueden causar efectos a corto plazo, como náuseas, calambres, diarrea y dolores de cabeza asociados. Los síntomas mencionados no son causados únicamente por los organismos presentes en el agua potable. Si experimenta alguno de estos síntomas de manera persistente, es posible que deba buscar atención médica. Si tiene un bebé, un sistema inmunitario gravemente deficiente, está embarazada o es una persona mayor, puede correr un riesgo más alto y debe pedir consejo a su médico sobre el consumo de esta agua.

# IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

## TOWN OF HARTMAN

### Has Multiple Violations

Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.

Our water system recently violated multiple drinking water requirements. As our customers you have a right to know what happened, what you should do, and what we are doing to correct these violations. The Colorado Department of Public Health and Environment has issued three enforcement orders and penalties to our drinking water system since 2023. Enforcement Order DW.06.23.150500 was issued on June 28, 2023 with a \$336.00 penalty, Enforcement Order DW.05.24.150500 was issued on May 13, 2024 with a \$2,268.00 penalty, and Enforcement Order DW.10.25.150500 was issued on October 13, 2025 with a \$132,746.00 penalty. The Orders require us to complete corrective actions according to a specific schedule and to notify you of our progress every three months.

#### FAILURE TO MAINTAIN A CERTIFIED OPERATOR

The state drinking water program requires that all public drinking water systems must be under the direct supervision of a certified operator at the appropriate certification level. We have received multiple violations because our water system was not operated or supervised by a state certified operator from December 26, 2023 to February 1, 2025 and again since June 30, 2025 and ongoing. We also failed to notify you of the violations in a timely manner. To resolve this violation, we were required to retain a properly certified operator immediately and provide evidence to the state by no later than November 12, 2025.

#### FAILURE TO MAINTAIN DISINFECTANT TREATMENT

In January and February 2025, we failed to maintain the minimum disinfection level. This was a treatment violation. We also failed to notify you of the violation in a timely manner. This notice was required to be distributed by March 7, 2025.

#### VIOLATIONS IDENTIFIED DURING AN INSPECTION

A drinking water inspection performed by the Colorado Department of Public Health and Environment on August 3, 2021 identified a significant deficiency that may pose a risk to public health. We were required to take action to correct these significant deficiency; however, we failed to take action by the required deadlines as shown in the following table. We also failed to notify you about this violation every three months.

Description of Significant Deficiency	Missed Resolution Date	Steps We Are Taking	Estimated Completion Date
<p><b>Storage Tank Condition:</b> We failed to correct sanitary defects identified at the finished water storage tank. The tank has corrosion and holes that may allow contamination such as insects, birds, or small animals to enter the tank. This was identified as Significant Deficiency F310 during the inspection.</p>	<p>December 29, 2021</p>	<p>The Enforcement Order requires us to visually monitor the tank roof, maintain a higher disinfection level, and sample for bacteria every two weeks. We are also required to follow an emergency response plan if the tank collapses.</p>	<p>The full completion timeline is unknown at this time. The first step that we must complete is to hire an engineer to design a new tank. Then, we must identify additional funding assistance and propose a construction schedule to the state for approval. We will continue to update you every three months.</p>

### **FAILURE TO INVENTORY SERVICE LINE MATERIALS**

We were required to complete and submit a lead service line inventory. We were also required to make this inventory available to the public. This inventory requires the identification of the materials of each service line in our service area. A service line is the pipe that runs from the water main, usually in the street, to each home or building. Service lines typically are made of non-lead materials, such as copper or plastic. Some service lines contain lead which can leach into the water. The inventory is intended to identify lead-containing service lines so consumers are aware of the risks and can take measures to reduce their exposure to lead in drinking water. We did not complete and/or submit this inventory by October 16, 2024 deadline. We also failed to notify you of the violation in a timely manner. This notice was required to be distributed by December 7, 2024 and repeated every three months. The enforcement order requires that we complete this inventory by January 13, 2026.

Typically, lead enters water supplies by leaching from lead or brass pipes and plumbing components. Lead-containing pipes and plumbing components have been banned since 1988 for this reason. However, older homes may contain lead pipes or lead solder. Your water is more likely to contain high lead levels if your service line is made of lead. Visit [epa.gov/lead](http://epa.gov/lead) for more information.

### **FAILURE TO NOTIFY RESIDENTS OF WATER QUALITY**

We did not distribute notices to residents about water quality as shown in the table below.

<b>Required Notice</b>	<b>Recipients</b>	<b>Missed Deadline</b>	<b>Resolved?</b>
Lead sample results in July – December 2023	Residences where samples were collected	Within 10 days of receiving laboratory results	The Enforcement Order requires us to deliver the notices by November 12, 2025
Boil Water Advisory	All residents	January 31, 2025 and repeated every two weeks	Yes, with the delivery of this notice
Notice of violations (this notice)	All residents	Multiple deadlines in 2024 and 2025	Yes, with the delivery of this notice
Annual Consumer Confidence Report	All residents	July 1, 2024	The Enforcement Order requires us to distribute the 2025 report by November 12, 2025
Annual Consumer Confidence Report	All residents	July 1, 2025	The Enforcement Order requires us to distribute the 2025 report by November 12, 2025
Boil Water Advisory	All residents	September 27, 2025 and repeated every two weeks	Yes, with the delivery of this notice

### **FAILURE TO MONITOR WATER QUALITY**

We did not perform or report the following water quality monitoring shown in the table below. Results of regular monitoring are an indicator of whether or not our disinfection treatment is operating correctly and if our drinking water meets health standards. We are required to complete the following sampling in November 2025 and every month going forward.

<b>Monitoring Period</b>	<b>Monitoring Not Performed at the Raw Water Source</b>
January 2025	Total coliform bacteria
<b>Monitoring Period</b>	<b>Monitoring Not Performed in the Distribution System</b>
March 2025	Total coliform bacteria & residual disinfectant concentration
July 2025	Total coliform bacteria & residual disinfectant concentration
August 2025	Total coliform bacteria & residual disinfectant concentration
September 2025	Total coliform bacteria & residual disinfectant concentration

## What does this mean?

- Not having a certified operator in responsible charge of the drinking water system may pose a health risk.
- Uncorrected significant deficiencies may allow contamination or disease-causing organisms to enter the drinking water.
- Inadequately treated water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.
- Not completing all sampling/testing means that we cannot be sure of the water quality during that time.
- Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems

**This notice does not replace the current boil water advisory that is in effect.  
DO NOT DRINK THE WATER WITHOUT BOILING IT FIRST.**

**Bring all water to a boil, let it boil for at least three minutes, and let it cool before using, or USE BOTTLED WATER. Do not boil for an extensive period of time. MORE IS NOT BETTER. Boiled or bottled water should be used until further notice. Boiling kills bacteria and other organisms in the water.**

## What should I do?

- **If you have specific health concerns, consult your doctor.** If you have an infant, severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your doctor about drinking this water. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.
- We may need to determine the material of your water service line to ensure safe drinking water. Please confirm the material of your service line upon our request. It is important and easy to do. If you are unsure how to locate your service line entering your home or how to identify the material, we can assist you.
- If your water service line contains lead, we will contact you to discuss replacement options. Water systems are required to replace all system-owned lead service lines. Property owners are encouraged to replace their portion of the service line if it is made of lead. We are required to replace our portion of lead service line when the property owner notifies us they are replacing their portion of lead service line. If you are planning to replace your lead service line, contact us prior to replacement so that we can coordinate our efforts.
- **How to Reduce Your Exposure to Lead in Your Water**
  - Run your water to flush out lead. If it hasn't been used for several hours, run the cold water tap until the temperature is noticeably colder. This flushes lead-containing water from the pipes. To conserve water, remember to catch the flushed tap water for plants or some other household use (e.g. cleaning).
  - Always use cold water for drinking, cooking, and preparing baby formula. Never cook with or drink water from the hot water tap. Never use water from the hot water tap to make formula.
  - Do not boil water to remove lead. Boiling water will not reduce lead.
  - Test your water for lead. Call us at the number below to find out how to get your water tested for lead.
  - Get your child's blood tested. Contact your local health department or healthcare provider to find out how you can get your child tested for lead if you are concerned about exposure.

For more information, please contact **Contact name** at **email** or **phone**.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is sent to you by: TOWN OF HARTMAN – PWSID CO0150500 Date distributed: **date**