

SECO CMA

Southeast Colorado Case Management Agency



Prowers County Public Health and Environment

SECO CMA

1001 S. Main St. Lamar Co. 81052

TITLE: Community Advisory Committee Agenda

Agenda:

- Monthly Review of the complaint log.
- Receiving Complaints from the community regarding the CMA via open forum at their meetings.
- Supporting CMA in resolving complaints with members, including referral to the Department's escalation process.
- Making recommendations to the CMA about policies and procedures, marketing strategies, resource development, overall CMA operations, service quality, individual Member satisfaction, resolution of complaints at the local level another related professional problems or issues.